

Office of the Ombudsman

Summary Report

February 01, 2011 - February 28, 2011

Report Summary

Number of Cases Opened	391
Number of Specific Issues	539
Number of Investigations	59

Number of Matters Referred	10
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DCWCS	1
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SCR	9
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Number of Cases Closed	309
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Number of Facility Visits	16
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Hotline calls received after business hours	95
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Number of External Contacts	4
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Attorney	4
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