

Office of the Ombudsman

Summary Report

January 01, 2011 - January 31, 2011

Report Summary

Number of Cases Opened	410
Number of Specific Issues	561
Number of Investigations	55

Number of Matters Referred	9
SCR	9

Number of Cases Closed	381
Number of Facility Visits	14
Hotline calls received after business hours	101

Number of External Contacts	2
Attorney	2
