

Office of the Ombudsman

Number of Cases Opened

For the Period: 7/1/10 - 7/31/10 Total Cases: 561

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			264
	Telephone	202	
	In Person	62	
Ombudsman			232
	In Person	159	
	Telephone	70	
	E-Mail	3	
Staff - Field			35
	Telephone	35	
Staff - Asst. Director			9
	Telephone	8	
	In Person	1	
Parent or Guardian			8
	Telephone	7	
	In Person	1	
Clinician/Therapist			5
	Telephone	5	
Private Citizen			4
	Telephone	3	
	E-Mail	1	
Staff - Director			2
	Telephone	2	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Former Resident			1
	Telephone	1	
Outside Service Provider			1
	Telephone	1	
Total Cases:			561