

Office of the Ombudsman

Number of Cases Opened

For the Period: 4/1/10 - 4/30/10 Total Cases: 578

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			269
	Correspondence	1	
	E-Mail	1	
	In Person	76	
	Telephone	191	
Ombudsman			261
	In Person	191	
	Telephone	70	
Staff - Field			24
	Telephone	24	
Parent or Guardian			11
	E-Mail	2	
	Telephone	9	
Clinician/Therapist			5
	Telephone	5	
Law Enforcement			2
	E-Mail	1	
	Telephone	1	
Staff - Director			2
	Telephone	2	
Attorney			1
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Relative	Telephone	1	1
Staff - Asst. Director	E-Mail	1	1
Staff - Central Office	Telephone	1	1
Total Cases:			578