

Office of the Ombudsman

Issue Report

For the Period:	11/1/09	-	11/30/09	Total	571
Access to Attorney	15			General Information	4
Access to Ombudsman	4			Grievance Follow-Up	3
Arrest of Resident	15			Grievance Procedure	1
Building & Plant Maintenance	7			Interstate Compact	2
Case Follow-Up	21			Law Enforcement Contact	14
Case Follow-Up & New Issue(s)	5			Legal Matters	20
Clothing	3			Mail	2
Commissary	7			Medical	22
Credit for Detention or Jail Time	2			Other	4
Credit for Prior Placement	1			Parent/Staff Interaction	2
Dental	3			Parole	6
Difficulty Reaching Attorney	4			Physical Abuse	4
Difficulty Reaching Ombudsman	1			Placement Concerns	12
Disciplinary Action	37			Post Arrest Notification	2
Education	6			Private Placement	1
Extension of Placement	5			Problems with Peers	10
Extension of Placement - Follow Up	3			Problems with Staff	15
Family Contact	2			Programs & Services	15
FDP Observation	3			Property Issues	1
Fenner Hearing Observation	1			Quality of Life	21
Food	10			Recreation	9

Regulation & Policy Issues	5	Wellness Check	40
Release	25	Wellness Check & New Issue(s)	15
Release Planning	28		
Release Waiting Period	5		
Religion	3		
Restraint Report Follow-Up	2		
Restraints	5		
Revocation	2		
Room Searches	1		
Safety Concerns	2		
SCR -- Initially Declined Facility Report	1		
Staff Misconduct	16		
Stage Advancement	6		
Stipend Programs	3		
Strip Search	2		
Telephone	15		
Time Allowance Committee	2		
Transfer to Closer to Home	10		
Transfer to DOCS	5		
Transfer to OCFS	1		
Transfer to Secure Facility	2		
UIR Follow-Up	33		
Voluntary Agency	16		
Voluntary Agency - Not OCFS	1		