

Office of the Ombudsman

Issue Report

For the Period:	12/1/09	-	12/31/09	Total	705
Access to Attorney	12			Medical	30
Access to Ombudsman	3			Mental Health	2
Arrest of Resident	18			Not Related to Placement	2
Building & Plant Maintenance	9			Other	7
Case Follow-Up	28			Parent/Staff Interaction	1
Case Follow-Up & New Issue(s)	28			Parole	6
Clothing	10			Physical Abuse	15
Commissary	4			Placement Concerns	26
Dental	6			Positive Feedback	2
Disciplinary Action	30			Private Placement	1
Education	15			Problems with Peers	6
Extension of Placement	9			Problems with Staff	26
Family Contact	8			Programs & Services	25
Food	15			Property Issues	12
General Information	8			Quality of Life	21
Grievance Follow-Up	2			Recreation	8
Grievance Procedure	5			Regulation & Policy Issues	9
Interstate Compact	2			Release	34
Law Enforcement Contact	17			Release Planning	25
Legal Matters	22			Release Waiting Period	3
Mail	3			Restraints	5

Return to Facility	1
Revocation	4
Room Confinement	7
Room Confinement Report Follow-Up	1
Room Searches	3
Safety Concerns	5
Staff Misconduct	14
Stage Advancement	7
Stipend Programs	8
Telephone	11
Time Allowance Committee	3
Transfer to Closer to Home	18
Transfer to DOCS	3
Transfer to OCFS	1
UIR Follow-Up	45
UIR Follow-Up & New Issue(s)	3
Unfair Sanctions	2
Vocational Programs	3
Voluntary Agency	15
Wellness Check	22
Wellness Check & New Issue(s)	9