

# Office of the Ombudsman

## Issue Report

**For the Period: 1/1/09 - 1/31/09 Total Complaints: 449**

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<b>Access to Attorney</b>	<b>7</b>	<b>Not Related to Placement</b>	<b>1</b>
<b>Access to Ombudsman</b>	<b>3</b>	<b>Other</b>	<b>10</b>
<b>Arrest of Resident</b>	<b>15</b>	<b>Parent/Staff Interaction</b>	<b>1</b>
<b>Clothing</b>	<b>6</b>	<b>Parole</b>	<b>2</b>
<b>Commissary</b>	<b>3</b>	<b>Physical Abuse</b>	<b>8</b>
<b>Dental</b>	<b>3</b>	<b>Placement Concerns</b>	<b>9</b>
<b>Detention Center</b>	<b>1</b>	<b>Positive Feedback</b>	<b>1</b>
<b>Disciplinary Action</b>	<b>16</b>	<b>Problems with Peers</b>	<b>9</b>
<b>Education</b>	<b>12</b>	<b>Problems with Staff</b>	<b>4</b>
<b>Facility Director Proceeding</b>	<b>1</b>	<b>Program Services</b>	<b>13</b>
<b>Family Contact</b>	<b>5</b>	<b>Property Issues</b>	<b>6</b>
<b>Fenner Hearing Observation</b>	<b>1</b>	<b>Quality of Life</b>	<b>23</b>
<b>Food</b>	<b>23</b>	<b>Recreation</b>	<b>8</b>
<b>General Information</b>	<b>3</b>	<b>Regulation &amp; Policy Issues</b>	<b>16</b>
<b>Grievance Log Follow-Up</b>	<b>1</b>	<b>Release</b>	<b>16</b>
<b>Grievances</b>	<b>4</b>	<b>Release Planning</b>	<b>26</b>
<b>Law Enforcement Contact</b>	<b>23</b>	<b>Release Waiting Period</b>	<b>4</b>
<b>Legal Matters</b>	<b>15</b>	<b>Religion</b>	<b>9</b>
<b>Mail</b>	<b>4</b>	<b>Resident Misconduct</b>	<b>1</b>
<b>Medical</b>	<b>21</b>	<b>Restraints</b>	<b>7</b>
<b>Mental Health</b>	<b>2</b>	<b>Revocation</b>	<b>1</b>

<b>Room Searches</b>	<b>5</b>
<b>Safety Concerns</b>	<b>2</b>
<b>Staff Misconduct</b>	<b>14</b>
<b>Stage Advancement</b>	<b>5</b>
<b>Step III</b>	<b>3</b>
<b>Stipend Programs</b>	<b>1</b>
<b>Telephone</b>	<b>9</b>
<b>Time Allowance Committee</b>	<b>1</b>
<b>Transfer to Closer to Home</b>	<b>5</b>
<b>Transfer to DOCS</b>	<b>1</b>
<b>UIR Follow-Up</b>	<b>20</b>
<b>Unfair Sanctions</b>	<b>1</b>
<b>Voluntary Agency</b>	<b>6</b>
<b>Wellness Check -- Issue</b>	<b>6</b>
<b>Wellness Check -- No Issue</b>	<b>26</b>