

Office of the Ombudsman  
March 2009

	Total
Number of Cases Opened	412
Number of Specific Issues	542
Number of External Contacts	9
Attorney	5
State Agency	1
Law Guardian	3
Number of Facility Visits	20
Hotline calls received after business hours	100
Number of Cases Closed	434
Investigations and Report Follow-ups	27
Matters Referred	10
SCR	6
DCWCS	1
SIU	3